



Adam Terpstra Psychotherapy Professional Corporation
491 Church Street, 2nd Floor, Toronto, ON, M4Y 2C6
647-358-5815 (P) | 416-546-1298 (F) | info@cwcp.ca | www.cwcp.ca

WEBSITE PRIVACY STATEMENT

INTRODUCTION

Adam Terpstra Psychotherapy Professional Corporation (herein referred to as the “Corporation”) is committed to protecting your privacy when visiting our website. Part of that commitment is to explain what information may be collected and why, how it will be used and who may have access to it.

The Corporation is subject to the Regulated Health Professions Act, 1991, (Ontario) (RHPA) the Psychotherapy Act, 2007, (Ontario) (the Act), and some aspects of the Personal Health Information Protection Act, 2004, (Ontario). Canada’s Personal Information Protection and Electronic Documents Act (PIPEDA) requires all businesses located within provinces that have not adopted equivalent legislation to create a privacy policy that explains how and why they collect consumers’ personal information. In addition, Ontario’s Personal Health Information Protection Act (PHIPA) also imposes additional obligations with respect to the collection, use, and disclosure of personal health information. The Corporation is obligated to maintain the confidentiality of personal information and personal health information it receives.

SCOPE

This Privacy Statement applies to the Corporation website and governs data collection and usage. By using the Corporation’s website, you consent to the data practices described in this statement.

COLLECTION OF INFORMATION

When you visit our website, we automatically collect some limited information. This is not personal information and cannot directly identify a specific person. This is necessary for the operation and security of our website, and is also used to maintain quality of service, and to provide general statistics regarding use of the Corporation website. These statistics are reported in aggregate forms to the relevant employees and consultants of the Corporation. For example, we use Google Analytics to optimize the website for better user experience. Google captures browser type, domain names, access times and referring websites on a global level, not on an individual level. We will never know specifically who is accessing the website as Google does not allow users to see IP addresses.

We do not link server log information to any other data in a way that would enable us to identify individual visitors. Other personal information, such as your name, telephone number or email address, is only obtained if you supply it by sending us an email. If you simply browse or download from our website, we do not collect any personal information.

We may also use this website to conduct electronic consultations in which individuals or organizations are invited to provide comments. If you send comments to us via the website, we will collect your comments and contact details for the purposes of the consultation concerned.

Our website is hosted on servers owned and managed by a third party. Applicable law protects any personal information collected on our behalf.



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HOW WE USE THE INFORMATION

We only use your personal information for the purposes for which you give it to us. We keep the information only as long as necessary to fulfill the purpose for which it is collected.

We do not share your personal information with other organizations or individuals unless:

- it is necessary to fulfill your request;
- it is required or authorized by law; or
- it will prevent or reduce a serious and imminent threat to somebody's health or safety.

The Corporation does not sell, rent or, lease mailing or other lists to third parties. We may, from time to time, contact you about a particular matter that may be of interest to you. In those cases, we do not transfer your unique personally identifiable information (e.g., address, email, name, telephone number, etc.) to the third party. In addition, the Corporation may share data with trusted partners to help us perform statistical analysis or send you an email or postal mail. All such third parties are prohibited from using your personal information except to provide such services to the Corporation, and they are required to maintain the confidentiality of your information.

Some of our service providers are located outside of Canada and accordingly your data may be processed and stored outside of Canada, and may be subject to the laws of the jurisdiction in which it is processed or stored. The Corporation requires service providers to respect this Privacy Policy. Service providers are restricted from using or disclosing personal information transferred to them for any purpose other than the provision of services to the Corporation.

SECURITY OF YOUR PERSONAL INFORMATION

The Corporation secures your personal information from unauthorized access, use or disclosure. We secure the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure.

ACCESS TO YOUR PERSONAL INFORMATION

We will take reasonable steps to ensure that all personal information that we collect is accurate, complete, and up-to-date. Upon request and verification of your identity, you will be informed of the existence, use, and any disclosure of your personal information and given access to that information in accordance with applicable privacy legislation. If a user to our website demonstrates the inaccuracy or incompleteness of their personal information, we will take reasonable steps to promptly correct the information.

RETENTION OF YOUR PERSONAL INFORMATION

Will maintain your personal information for our records for a limited period of time as long as we need it to fulfill the purposes for which we have initially collected it, unless otherwise required by law, unless and until you ask us to delete this information.

USE OF COOKIES

A cookie is a small amount of data that may be written onto your hard drive when you visit a website. It identifies you as a previous visitor of the site and is most often used to personalize settings and user preferences. Cookies are used by websites to determine which sections are visited most often. Sites that require a username and password (e.g., Gmail, Hotmail, or Yahoo!) also use

cookies to “remember” visitors. Each website deploys a unique cookie for every visitor, so one cookie cannot be “read” by another website.

The Corporation’s website does not require nor use cookies. If a specific part of the website should require the use of cookies, the user will be notified and permission sought.

COPYRIGHT / PERMISSION TO REPRODUCE

The Corporation owns or licenses the copyright in all the material that appears on the website. Except as otherwise specifically noted, the materials on this website may be reproduced for personal or educational use, in part or in whole and by any means, without charge or further permission from the Corporation. You may download, store and use the material on the website for your own personal use and research. If you republish, retransmit, redistribute or otherwise make this material available to any other party or make the same available on any website, online service or bulletin board of your own or of any other party or make the same available in hard copy or on any other media, we ask that you acknowledge the source. Commercial redistribution of any website material is prohibited except with the consent of the Corporation. You may not reproduce any website material in such a way as to suggest that the reproduction is made with affiliation or endorsement of the Corporation.

DISCLAIMER

We reserve the right to improve, amend, or remove the content provided on the website at any time without notice to you. Although we make every effort to ensure that all information posted on our website is accurate and complete, we do not represent that it is so, or guarantee it, and accept no liability or obligation for accuracy or completeness. You should check the website from time to time for changes. As this website is for information purposes only, you should seek appropriate, qualified advice before acting or omitting to act based upon any such information.

The Corporation does not assume and is not responsible for any liability whatsoever associated with any linked website, the operation, or content (NB: including the right to display such information) of any linked website, nor for any of the information, interpretation, comments or opinions expressed in any linked website. Any comments or enquiries regarding linked websites are to be directed to the particular organization for which the particular website is being operated.

The Corporation will occasionally update this Privacy Statement to reflect legal, organizational, and public feedback.

HOW TO CONTACT US

We have procedures in place to receive and respond to complaints or inquiries about our handling of personal information. We will describe the complaint procedures to anyone who makes inquiries or lodges complaints.

We invite you to contact us about any of your privacy concerns or to suggest further improvements to this website by reaching us through one of the following methods:

Write us at:

Privacy Officer
Adam Terpstra Psychotherapy Professional Corporation
491 Church Street, 2nd Floor,
Toronto, ON, M4Y 2C6

Email: info@cwcp.ca

Phone: 647-358-5815

Fax: 416-546-1298

If you are not satisfied with our response after making a complaint, you may have recourse to additional remedies under applicable privacy legislation. For further information, please contact the federal Privacy Commissioner, the Privacy Commissioner of Ontario, or the Yukon Privacy Commissioner as applicable.

This Privacy Policy was last updated on 1 January 2026.



Church Wellesey Counselling and Psychotherapy

491 Church Street, 2nd Floor, Toronto, ON, M4Y 2C6

647-358-5815 (P) | 416-546-1298 (F) | info@cwcp.ca | www.cwcp.ca



Prince Edward County Counselling and Psychotherapy

2N – 206 Picton Main, Picton, ON, K0K 2T0

613-476-8850 (P) | 416-546-1298 (F) | info@peccp.ca | www.peccp.ca



Yukon Counselling and Psychotherapy

867-687-3463 (P) | 416-546-1298 (F) | info@yukoncp.ca | www.yukoncp.ca